

# BUSINESS & INDUSTRY



## Wishing you a Merry Christmas and a Happy New Year

Christmas and New Year is fast approaching and as this will be our last enewsletter of 2024, we'd like to take this opportunity to wish you and your loved ones a very Merry Christmas and a Happy New Year!

A heads up that Council offices will be closed from 4:30pm on Friday 22 December 2024 and reopening as normal on Monday 6 January 2025. During the closure period, you can contact our afterhours service but please keep this to emergencies only, such as damage to Council infrastructure like bridges, roads and water main breaks. All other enquiries will be actioned when Council operations return to normal.

It has been wonderful working with businesses to provide professional development opportunities, assist with enquiries and facilitate events to upskill in digital, social media and more! We look forward to working with you again in 2025.



More on Council's trading hours over festive season



**KEMPSEY CASH**  
Lovin' local!

## **Gift card program launches in Kempsey**

The Kempsey CBD Activation Group has launched Kempsey Cash, an exciting program to support local businesses and keep money in the community.

With Kempsey Cash, customers can purchase gift cards valued from \$10 to \$500 and use them at over 30 participating stores across Kempsey. Gift cards can be purchased at 6 Cats Arts & Crafts, Dee-Amber Rural, Echo Voice & Data, Macleay Valley Gems and Mahogany Collective, and the program is looking to grow!

If you'd like your business to become a stockist or accept Kempsey Cash, contact Tara at [hello@kempseycash.com](mailto:hello@kempseycash.com) today.

Please note this program is only available to businesses in Kempsey including West Kempsey, South Kempsey and East Kempsey.

## Learn more about Kempsey Cash



### New food rules roll out

Changes are coming to food safety standards across NSW, with new standards designed to reduce the risk of foodborne illness and ensure safer dining experiences for all. From 8 December 2024, these updated rules will apply to businesses selling or serving unpackaged, ready-to-eat food that is potentially hazardous in the final stages before consumers eat it.

The requirements also extend to school canteens, children's services that provide food, supermarkets, greengrocers, delis, coffee vendors selling food, correctional centres and boarding schools.

The new Standard 3.2.2A introduces three key tools for improving food safety:

- Food Safety Supervisor (FSS)
- Food handler training.
- Demonstrating food is safe

If your business already has a current FSS, you'll only need to ensure that other staff meet the required food safety and hygiene standards.

We recommend reviewing the updated food safety standards on the [NSW Food Authority website](#). It's a great opportunity to ensure your team is ready for these changes.

Council's Environmental Health team is available to help businesses and services navigate the new standards. For assistance, call 6566 3200 or email



[Learn more](#)



## **New course launched to help small businesses sell to the Government**

A course has been developed by the NSW Small Business Commission to help small businesses learn how to ensure their business is ready to sell to the government.

The module covers the essentials of government tendering and becoming a prequalified supplier. You'll get practical tips on how to identify and respond to opportunities, making your business more competitive in the government marketplace. You'll also discover how to access and navigate the Supplier Hub, a free platform designed to showcase your business to government agencies.

Topics include how to:

- Get ready to sell to government
- Create a Capability Statement
- Meet government compliance standards
- Effectively communicate with government buyers

The course will take approximately 40-60 minutes and you will receive a printable certificate upon completion.

[Find out more and register](#)



## Set your Google Business Listing Hours

With the festive season rapidly approaching, we would like to remind you to ensure any changes to your business hours are added to your Google listing.

These updates will make sure people wanting to visit your business during this time have the most accurate information.

### How to set special hours on your Google Business Profile



## Tenders and EOIs

Council has the following Tenders and Expressions of Interest (EOIs) open.

### **EOI for Design and Construct of Multi-Purpose Pavilion and Netball Amenities at Verge Street.**

Council invites submissions from suitably qualified and experience Contractors to respond to the Expression of Interest (EOI). Closes Tuesday 10 December 2024 at 2pm.



### **Professional Services Panel**

Council invites submissions from suitably qualified and experienced contactors in a variety of fields. Closes Tuesday 10 December 2024 at 2pm.

### **Supply and Delivery of Ready Mix Concrete**

Council is seeking submissions from appropriately qualified and experienced Suppliers for the Supply and Delivery of Ready Mix Concrete. Closes Tuesday 10 December 2024 at 2pm.

### **Management Lease and Operation of Kempsey and South West Rocks Swimming Pool/s**

Council is seeking submissions from appropriately qualified and experienced Tenderers for the provision of the Lease and Operation of Kempsey and South West Rocks Swimming Pool. Closes Tuesday 28 January 2025.

[Find out more](#)



### **Trial Bay Cafe and Restaurant available for lease**

The NSW National Parks and Wildlife Service is looking for an experienced food and beverage operator to lease and run the Trial Bay Café and Restaurant in Arakoon National Park.

Located near Trial Bay Gaol and the campground, the café offers stunning views and is the only eat-in dining option within the park. It's an ideal spot for breakfast, lunch or dinner.

This rare opportunity allows you to create a thriving business in a unique heritage setting. The lease term is negotiable, and the new operator will be responsible for fitting out the space, including equipment and furniture.

Inspections are available by appointment. For more details, email [commercial.enquiries@environment.nsw.gov.au](mailto:commercial.enquiries@environment.nsw.gov.au).

[Find out more](#)



## Connect with your Local Business Chamber

[Macleay Valley Business Chamber](#)

[South West Rocks Chamber of Commerce](#)

[Macleay Valley Business Women's Network](#)



Free and confidential mental health support for small business owners.

## NewAccess for Small Business Owners

Running a small business can be exciting and empowering. It can also involve stress and pressure coming from many directions.

NewAccess for Small Business Owners is a guided self-help program designed to support the mental health of small business owners like you.

[Find out more](#)



## Tools and advice to save you time

As the end of year approaches, small businesses should make plans for how they will navigate and make the most of the festive rush. For some businesses this means winding down for the year, but for others this time of year can present unique challenges and opportunities.

[Find out what to consider](#)

---

## Opportunities update

### Macleay Grant Hub

Macleay Grant Hub is a free resource available to all local businesses, community groups, not-for-profits, and individuals. This site provides a

comprehensive list of grant and funding opportunities available to you.

Register to receive email alerts for new grants, save your favourites and access tips to help you apply for grants. [Sign up here](#)

### **\$1,000 SafeWork small business rebate**

If you are a small business owner in NSW, this \$1,000 rebate will help you purchase safety items to improve work health and safety for you and your workers. Get in touch with us for assistance. [Learn more](#)

If you have any questions, please contact our Economic Development Team at [business@kempsey.nsw.gov.au](mailto:business@kempsey.nsw.gov.au)



---

*Copyright © 2024 Macleay Valley Coast Tourism, All rights reserved.*

Want to change how you receive these emails?  
You can [update your preferences](#) or [unsubscribe from this list](#).

